

AlliantCHOICE ▶ plus



PORTABILITY

If your employment ends, most plans on AC+ are portable with some variance.

It is highly recommended that you proactively contact all carriers/vendors and request to pay for your policy direct with the carrier. Carrier/vendor phone numbers are listed below.

- UNUM – 866-679-3054
- Aflac – 800-433-3036
- Travelers – 888.695.4640
- MetLife Auto & Home – 800.438.6381
- Liberty Mutual – 800.216.0815
- MetLife Legal – 800.821.6400
- Nationwide Pet Insurance – 877.738.7874

You may also contact the AlliantCHOICE Plus customer service team at 833.634.7132 and be warm transferred or utilize the phone tree to your specific carrier to make the request for portability.

Plans that will port at current rates include:

- Aflac and Unum products (Accident, Critical Illness and/or Hospital Indemnity)

Plans that will port, but premium discounts will be removed include:

- Travelers, Liberty Mutual, MetLife
- Nationwide Pet Insurance

Plan that can port with an up-front 12-month lump sum payment include:

- MetLife Legal (formerly Hyatt Legal)

For complete portability details, please call the carrier/vendor of the products you wish to keep after your employment ends.

PLAN AVAILABILITY

Accident, Critical Illness, Hospital Indemnity, and Legal plans are only available during a specified open enrollment period, as a new hire, or in response to a qualifying life event.

- New Hires should enroll at the same time they enroll in core benefits. Effective dates may vary depending on the date of enrollment. Please review your Enrollment Summary under the My Account tab in AlliantCHOICE Plus website to understand your policy effective date.
- Payroll deductions will begin on the first paycheck in the month your plan is effective.
- Employees experiencing a qualifying life event may add/remove members to their current policies in accordance with this change. Please call AlliantCHOICE Plus Customer Service team at 833.634.7132 for assistance. Changes should be made within 31 days of the qualifying life event.



COUNTY OF SAN MATEO
HUMAN RESOURCES DEPARTMENT
EMPLOYEE BENEFITS DIVISION